

Voximal Web Configuration

Access

All the configuration is managed through a web interface based on the FreePBX project. To access to the web interface, open the link

http://your_server_address/admin.

It's protected by a login (the first login after the installation will request you a password).



Login

After installation there are 3 default login accounts, with different access permissions

- **user** : access to Voximal configuration and reports.
- **admin** : user access and network configuration
- **root** : full access (full freePBX features).

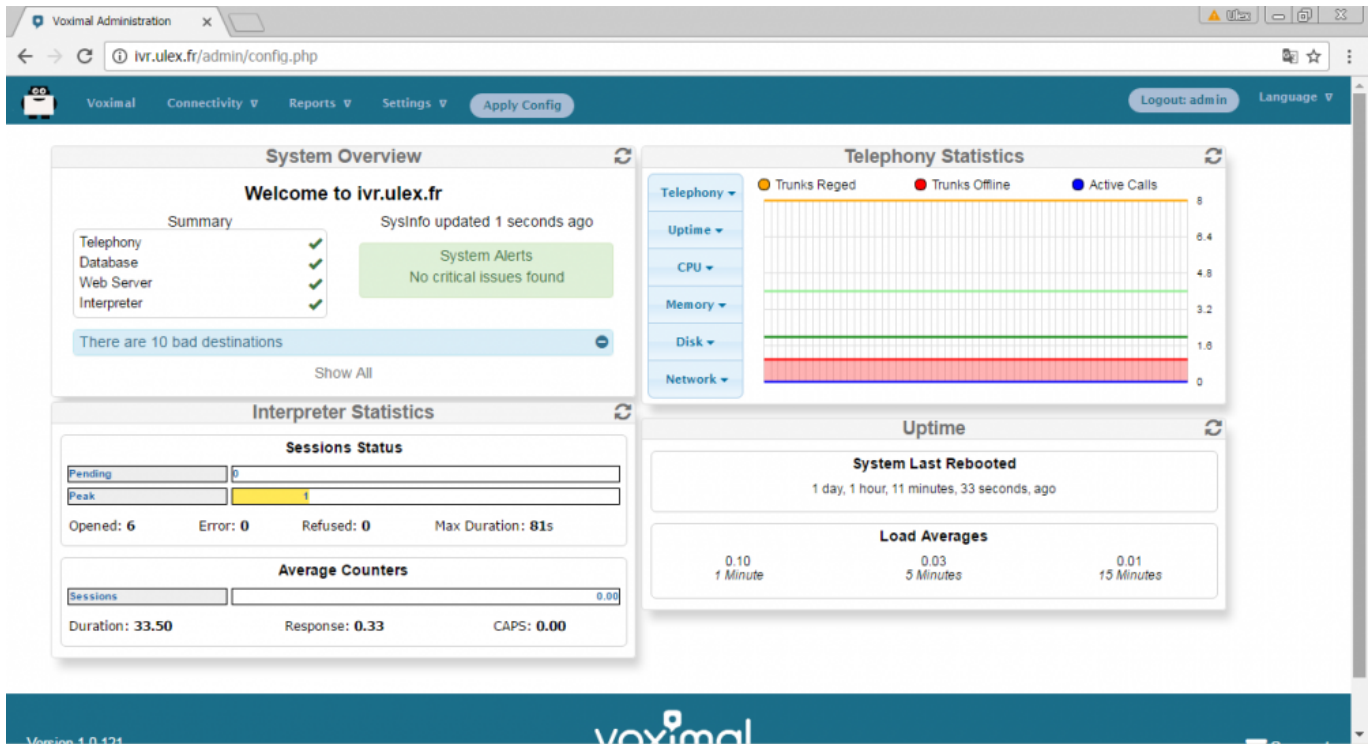
Each login has a default password (requested after the package installation, or the image activation), you can change them with the root account.



System Status

The home page after login show you the system status.

- Host name of the server
- Summary : Main modules status
- Interpreter statistics
- Telephony statistics
- Uptime / Load average



Main configuration steps

To configure the Voximal IVR you have 4 steps to do :

1. Configure the VoIP telephony access ([SIP accounts](#))
2. Create/edit a VoiceXML service ([Create a VoiceXML service](#))
3. Create Voximal accounts ([Voximal accounts](#))
4. Configure the relation between the DID and the VoiceXML service you want to use ([Routes configuration](#))

Note: On each configuration page, don't forget to click on **[Submit]** button at the bottom page before changing page. If you don't click on **[Submit]** you'll lose all your changes.

Note: All changes are not directly configure on the server. After one change, you'll see a button **[Apply Config]** in menu. To activate the changes on server you have to click on **[Apply Config]**.

1) Configure the telephony access

a) Use the test number and the PIN

If your server is connected to the internet you can use the free test access to place calls to your server. There is nothing to do. You should only check that the port 4569 is open from/to internet in UDP.

b) Connect a trunk SIP

Before you can make external calls or accept incoming calls from outside, you need to setup SIP Trunks. You can choose any VoIP Service providers. You can create a SIP trunk with an operator referenced in the page [Voip Providers](#). You have to enter informations :

- A trunk name : a string to identify you accounts
- The peers details : enter all trunk informations (host, username, password, type)

```
host=myprovider.com
username=0033123456789
type=peer
```

- Register informations : enter registry informations like :

```
0033123456789:password@myprovider.com/33123456789
```

- Click on **[submit]** button (don't remember to apply your modifications)



c) Add an extension

After you setup your Voxibot, the first thing you do is to add extensions (connect a Phone). The integrated FreePbx allows you to add a couple of different Device types

- Generic SIP Device
- Generic IAX2 Device
- Generic DAHDi Device
- Other Custom Device

Among these types, SIP device is the most common and popular one.

You can give your extension any unique number, Display Name, password, whether allow this extension to accept inbound external calls or can make outbound external calls. can have voicemail or not etc.

2) Create a VoiceXML service

You need to create VoiceXML service, by uploading it or writing it directly with the embedded VoiceXML/PHP editor. Select the application menu **Voximal**.

Uploading VoiceXML service

The screenshot shows the Voximal application interface. At the top, there is a navigation bar with 'Voximal', 'Connectivity', 'Reports', 'Settings', and 'Apply Config' buttons. On the right, there are 'Logout: admin' and 'Language' options. Below the navigation bar, the page title is 'Voximal Application'. There are two tabs: 'Accounts' and 'Editor', with 'Editor' being the active tab. The main content area shows a directory path: 'Directory: / var / www / html / vxml'. To the right of the path are two buttons: 'Create Directory' and 'Create File'. Below the path is a table listing files and directories:

| Filename | Type | Size (bytes) | Date Modified |
|-----------------|-------------|--------------|----------------------|
| messaging.tgz | TGZ File | 3,072,973 | Aug 19 2015 3:53 PM |
| demo.tgz | TGZ File | 137,915 | Aug 17 2015 9:50 AM |
| vernal | <Directory> | | Feb 8 2016 9:26 AM |
| messaging | <Directory> | | Oct 29 2015 2:36 PM |
| app1 | <Directory> | | Jun 25 2015 5:56 PM |
| campaign | <Directory> | | Apr 26 2016 4:58 PM |
| tests | <Directory> | | Mar 9 2016 10:45 PM |
| helloworld | <Directory> | | Apr 27 2016 10:07 AM |
| helloworld.vxml | VXML File | 536 | Oct 14 2016 11:05 PM |
| demo | <Directory> | | Oct 10 2016 5:17 PM |

Below the table, there is an 'Upload files to current directory' section. It includes a 'Select files to upload:' label, a 'Sélect. fichiers' button, and a text input field containing 'Aucun fichier choisi'. At the bottom of this section is an 'Upload' button.

In page Applications/Voximal click on **Editor** tab. At the end of the page, you have the way to upload files :

- Click on **Browse** and select your files (.vxml, .php, ...).
- Then click on **[Upload]**. Your files will appear in list.

Create VoiceXML service with editor

You can update VoiceXML file (extension .vxml), by clicking on the filename. The file content will appear, and you'll be able to update it, and check the syntax.

The editor page allow to create folders and files, and edit them.

To create folders or files, click on right items on top right corner (**Create Directory** or **Create File**).

Then enter filename, and click **[Create]**.



The screenshot shows the Voximal Application interface. At the top, there is a navigation bar with 'Voximal', 'Connectivity', 'Reports', 'Settings', 'Apply Config', 'Logout: admin', and 'Language'. Below this, the 'Voximal Application' header is visible, with 'Accounts' and 'Editor' tabs. The main area shows 'Editing file: /helloworld.vxml'. The VXML code is displayed in a text area, and below it are 'Save', 'Back', and 'Check' buttons. A message at the bottom of the editor area states 'The Vxml syntax is valid'.

3) Create a Voximal account

When your VoiceXML services is ready, you have to configure it in the server. To do it, add Voximal account. Select the **Voximal** menu item.

To create a Voximal Account, you have to define in minimum 2 required informations :

1. An application name, in field **Name**
2. The VoiceXML url of the service, in field **URL**. You can select a local one, in the list or writing a local or HTTP one.

There are several options :

1. **Max sessions** : you can define a specific limit, if you want lower maximum session than the license.
2. **Dial format** : you can define a specific dialout format for outgoing calls.
3. **Mark** : you can define a specific mark, that will appear in traces.
4. **Speech** : you can specify the use of the ASR. In case of using ASR server, the better way is to set **Automatic** choice.
5. **Max time** : you can set a maximum duration of call. If not setted or equals to 0, the duration is unlimited.
6. **Vxml parameter** : you can set a string to pass it to vxml script.
7. **Start delay** : you can set a time delay to start the service.

The screenshot shows the 'Voximal Application' configuration page. At the top, there is a navigation bar with 'Voximal', 'Connectivity', 'Reports', 'Settings', and 'Apply Config' buttons. On the right, there are 'Logout: admin' and 'Language' options. The main content area is titled 'Voximal Application' and has two tabs: 'Accounts' and 'Editor'. Below the tabs is the 'Add Application' section, which includes a note: 'The fields marked with * can not be left in blank'. The form contains the following fields and controls:

- Name***: A text input field.
- URL***: A text input field followed by a dropdown menu labeled 'Select ...'.
- Max Sessions***: A text input field.
- Dial Format***: A text input field.
- Mark***: A text input field.
- Speech***: A set of radio buttons with options 'Emulation', 'No', 'Yes', and 'Automatic'. 'Emulation' is selected.
- Max time (s)***: A text input field.
- Session parameter***: A text input field.
- Start delay (ms)***: A text input field containing the value '2000'.

At the bottom left of the form is a 'Create' button. On the right side, there is a 'Add New Application' dropdown menu with the following options: Campaign, Demo, HelloWord, messaging-consult, messaging-depot, Saasivr, SiteVernal, Tests, and Voximal_Access.

4) Number/Routes configuration

You have your DID number and SIP Trunk set up (with the test number, the called number will be 4568 : "VXML" in the dialpad). If you set up the inbound rules, you define when people call your DID number (for example 555-555-555) how your Voxiboy handle such call, normally you set up a Voximal Account (where you define the first VoiceXML document of your voice portal).

You can to define which application you want to use by default for all incoming calls. It's done by defining the **any DID/any CID** or **All DIDs** settings in **Connectivity/Numbers** page.

1. Select **All DIDs** item (on top right corner)
2. Leave empty Field DID Number
3. Select the application to use : **Voximal Application**
 - You can select an existing application (for example Voximal)
 - Or create a new one by clicking "Add new **Voximal application**"
4. Click on **[submit]** button.

Add Incoming Route

Add Incoming Route

Description:

DID Number:

CallerID Number:

CID Priority Route:

Options

Alert Info:

CID name prefix:

Signal RINGING:

Reject Reverse Charges:

Pause Before Answer:

Privacy

Privacy Manager:

Call Recording

Call Recording:

Right Sidebar:

- Add Incoming Route
- All DIDs (toggle sort)
- User DIDs
- General DIDs
- Unused DIDs
- any DID / any CID
- 12345
- test / any CID
- Demo
- 01 / any CID
- Echo Test
- 700 / any CID
- Goldorak
- 0034911413999 / any CID
- HelloWorld
- 8965 / any CID
- Tests
- 00 / any CID
- Voximal Demo
- 33972538733 / any CID
- Voximal Test
- 0033972538823 / any CID

Call Detail Record

The CDR Reports allows you to view a report showing the telephone calls made from and received to your system. You can choose to view a complete history or calls, or to search by date, date range, number called, caller ID, etc.

CDR Reports

Call Detail Record Search

Order By

- Call Date
- CallerID Number
- CallerID Name
- Outbound CallerID Number
- DID
- Destination
- Destination CallerID Name
- Userfield
- Account Code
- Duration
- Disposition

Search conditions

From: 01 October 2016 00:00 To: 31 October 2016 23:59

Not Begins With Contains Ends With Exactly

Between: And: Seconds

All Dispositions Not

Group By: Day

Extra options

- CDR search
- Report type: CSV file Call Graph
- Result limit: 100

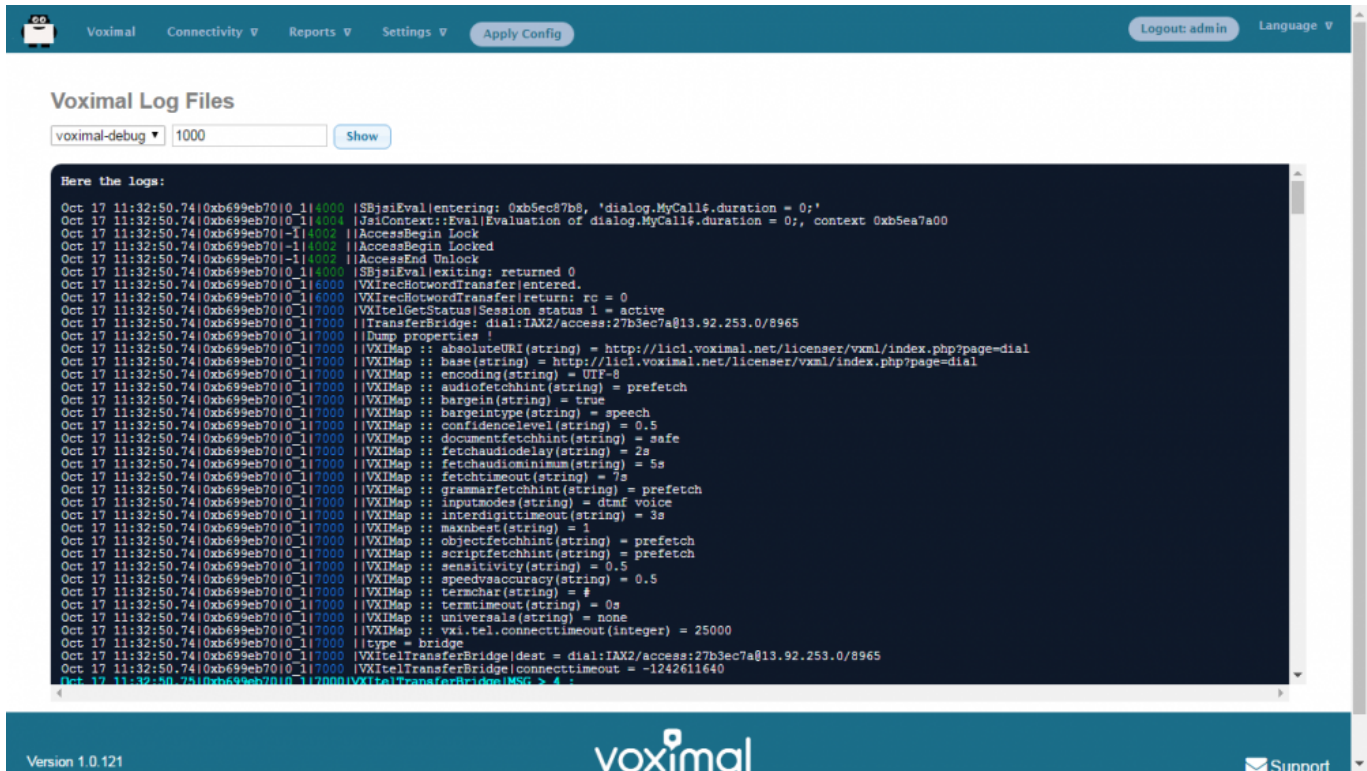
Call Detail Record - Search Returned 100 Calls

| Call Date | Recording | System | CallerID | Outbound CallerID | DID | App | Destination | Disposition | Duration | Userfield | Account |
|---------------------|-----------|----------------|--------------------|--------------------|-----|------|-------------|-------------|----------|-----------|---------|
| 2016-10-18 00:21:13 | | 1476742873.238 | "Borja SIXTO" <11> | "Borja SIXTO" <11> | | Dial | 0170613300 | ANSWERED | 01:31 | | |
| 2016-10-18 00:09:26 | | 1476742106.222 | "Borja SIXTO" <11> | "Borja SIXTO" <11> | | Dial | 0170613300 | ANSWERED | 00:38 | | |
| 2016-10-18 00:02:35 | | 1476741755.206 | "Borja SIXTO" <11> | "Borja SIXTO" <11> | | Dial | 0170613300 | ANSWERED | 00:46 | | |
| 2016-10-17 23:58:13 | | 1476741373.190 | "Borja SIXTO" <11> | "Borja SIXTO" <11> | | Dial | 0170613300 | ANSWERED | 00:46 | | |
| 2016-10-17 23:50:50 | | 1476741050.174 | "Borja SIXTO" <11> | "Borja SIXTO" <11> | | Dial | 0170613300 | ANSWERED | 01:27 | | |

Logs

The Asterisk Logfiles Module is an easy way to view portions of the Asterisk Log. However, this Module is only useful when you want to view a very recent event in the Asterisk Log.

You have similar Module for the Voximal log :



Settings

a) General

The screenshot shows the 'Voximal Settings' page with the 'License' tab selected. The settings are as follows:

| | |
|----------------|---------------------------------------|
| UID | d2a9fd5e-6d96-11e5-b2c8-b8d0ac9e2f828 |
| License | Remote Local |
| Max sessions | 5 |
| TTS | Enable |
| ASR | Enable |
| License status | ok |

Buttons: Save, Discard

Footer: Version 1.0.121, 18 Oct 10:10:03, voximal The voice interaction, Support

b) TextToSpeech

The screenshot shows the 'Voximal Settings' page with the 'TextToSpeech' tab selected. The settings are as follows:

| | |
|--------------|---|
| API | HTTP or MRCP |
| URI | http://tts.voximal.net/tts/cereproc/tts.php |
| Method | POST GET ASTERISK |
| Format | wav wav16 pcm alaw ulaw raw sln sln16 |
| SSML | Yes No |
| Cache ageing | -1 |
| Cut prompt | Yes No |

Buttons: Save, Discard, Cache clear

Footer: Version 1.0.121, 18 Oct 10:10:47, voximal The voice interaction, Support

The home page after login show you the system status.

- Host name of the server
- Summary : Main modules status
- Interpreter statistics

- Telephony statistics
- Uptime / Load average

d) License

c) Test number

Voximal Settings

General | **TextToSpeech** | **License** | Call Test

An easy way to make tests.
To call your Voxibot :
Call the +33(0)972538823 and enter the PIN number.

| | |
|-------------|------|
| PIN | ? |
| Port number | 4569 |

Version 1.0.121
18 Oct 10:10:11

voximal
The voice interaction

Support

Configuration files

- /etc/voximald.conf (not modify this file)
- /etc/asterisk/voximal.conf (not modify directly this file)

From:
<https://wiki.voximal.com/> - **Voximal documentation**

Permanent link:
https://wiki.voximal.com/doku.php?id=installation_guide:configuration:start&rev=1477430907

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