Voximal Web Configuration

Access

All the configuration is managed throw a web interface based on the FreePBX project. To access to the web interface, open the link

http://your_server_address/admin.

It's protected by a login (the first login after the installation will request you a password).

Login

After installation there are 3 default login accounts, with differents access permissions

- **user** : access to Voximal configuration and reports.
- **admin** : user access and network configuration
- **root** : full access (full freePBX features).

Each login have a default password (requested after the package installation, or the image activation), you can be change them with the root account.

System Status

The home page after login show you the system status.

- Host name of the server
- Summary : Main modules status
- Interpreter statistics
- Telephony statistics
- Uptime / Load average
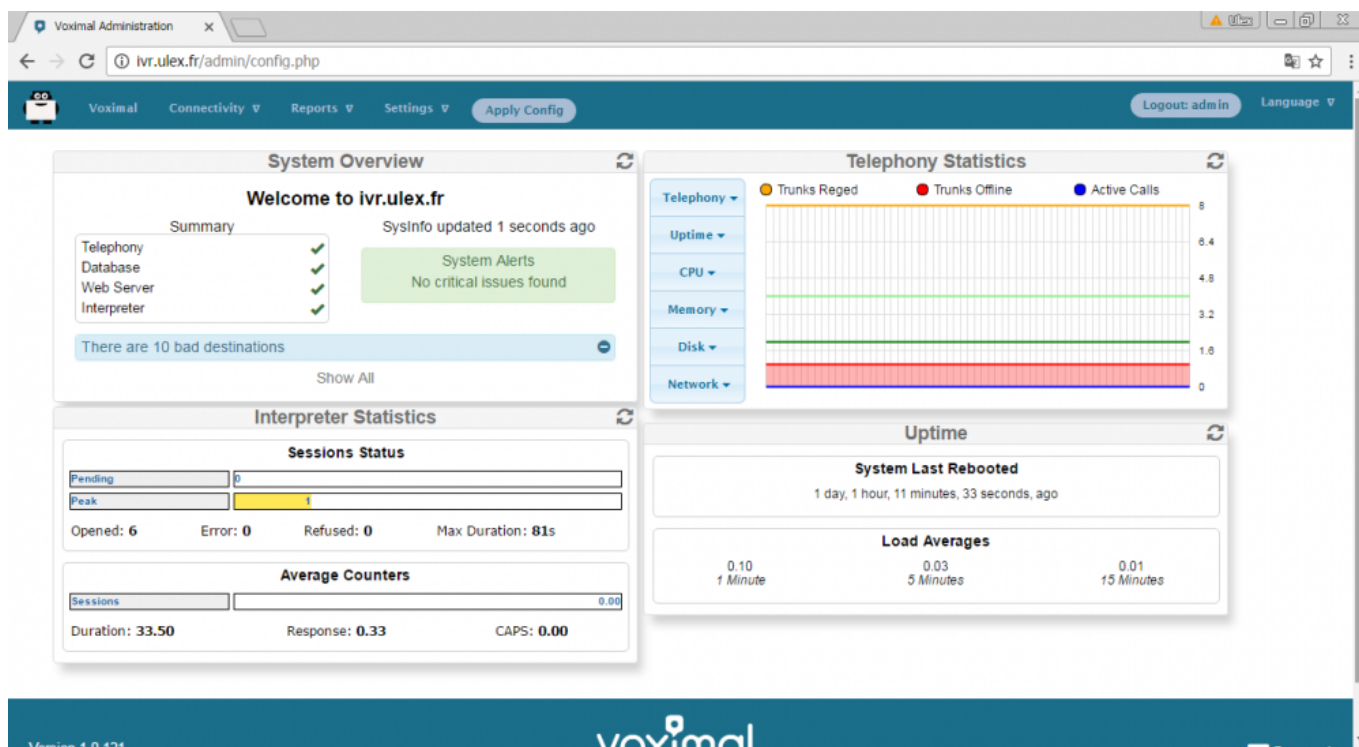
Main configuration steps

To configure the Voximal IVR you have 4 steps to do :

1. Configure the VoIP telephony access (SIP accounts)
2. Create/edit a VoiceXML service (Create a VoiceXML service)
3. Create Voximal accounts (Voximal accounts)
4. Configure the relation between the DID and the VoiceXML service you want to use (Routes configuration)

Note: On each configuration page, don't forget to click on **[Submit]** button at the bottom page before changing page. If you don't click on **[Submit]** you'll lose all your changes.

Note: All changes are not directly configure on the server. After one change, you'll see a button **[Apply Config]** in menu. To activate the changes on server you have to click on **[Apply Config]**.

1) Configure the telephony access

a) Use the test number and the PIN

If your server is connected to the internet you can use the free test access to place calls to your server. There is nothing to do. You should only check that the port 4569 is open from/to internet in UDP.

b) Connect a trunk SIP

Before you can make external calls or accept incoming calls from outside, you need to setup SIP
Trunks. You can choose any VoIP Service providers. You can create a SIP trunk with an operator
referenced in the page Voip Providers. You have to enter informations :

- A trunk name : a string to identify you accounts
- The peers details : enter all trunk informations (host, username, password, type)

```
host=myprovider.com
username=0033123456789
type=peer
```

- Register informations : enter registry informations like :

```
0033123456789:password@myprovider.com/33123456789
```

- Click on **[submit]** button (don't remember to apply your modifications)

c) Add an extension

After you setup your Voxibot, the first thing you do is to add extensions (connect a Phone). The
integrated FreePbx allows you to add a couple of different Device types

- Generic SIP Device
- Generic IAX2 Device
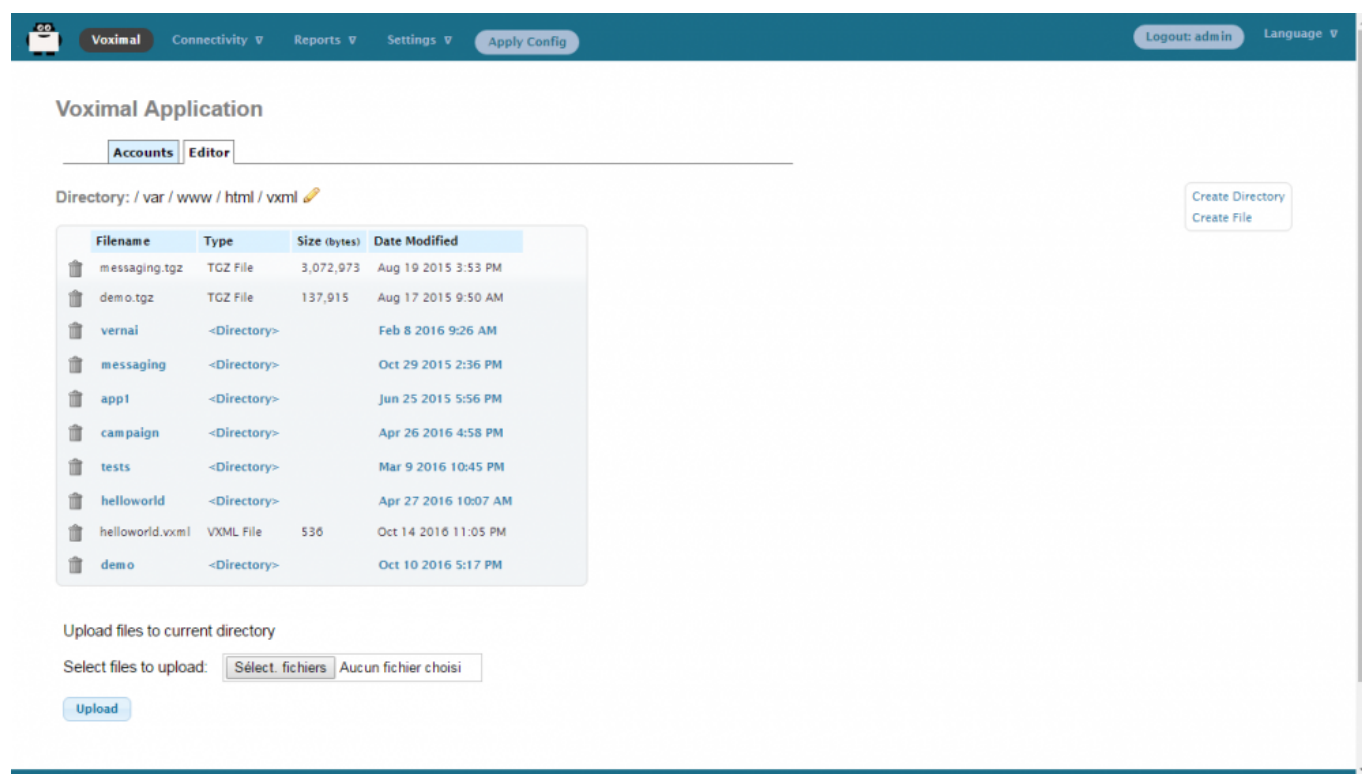- Generic DAHDi Device
- Other Custom Device

Among these types, SIP device is the most common and popular one.

You can give your extension any unique number, Display Name, password, whether allow this extension to accept inbound external calls or can make outbound external calls. can have voicemail or not etc.

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2) Create a VoiceXML service

You need to create VoiceXML service, by uploading it or writing it directly with the embedded VoiceXML/PHP editor. Select the application menu **Voximal**.

Uploading VoiceXML service

In page Applications/Voximal click on **Editor** tab. At the end of the page, you have the way to upload files :

- Click on **Browse** and select your files (.vxml, .php, …).
- Then click on **[Upload]**. Your files will appear in list.

Create VoiceXML service with editor

You can update VoiceXML file (extension .vxml), by clicking on the filename. The file content will appear, and you'll be able to update it, and check the syntax.

The editor page allow to create folders and files, and edit them.

To create folders or files, click on right items on top right corner (**Create Directory** or **Create File**).

Then enter filename, and click **[Create]**.

3) Create a Voximal account

When your VoiceXML services is ready, you have to configure it in the server. To do it, add Voximal account. Select the **Voximal** menu item.

To create a Voximal Account, you have to define in minimum 2 required informations :

1. An application name, in field **Name**
2. The VoiceXML url of the service, in field **URL**. You can select a local one, in the list or writing a local or HTTP one.

There are several options :

1. **Max sessions** : you can define a specific limit, if you want lower maximum session than the license.
2. **Dial format** : you can define a specific dialout format for outgoing calls.
3. **Mark** : you can define a specific mark, that will appear in traces.
4. **Speech** : you can specify the use of the ASR. In case of using ASR server, the better way is to set **Automatic** choice.
5. **Max time** : you can set a maximum duration of call. If not setted or equals to 0, the duration is unlimited.
6. **Vxml parameter** : you can set a string to pass it to vxml script.
7. **Start delay** : you can set a time delay to start the service.

4) Number/Routes configuration

You have to define which application you want to use by default for all incoming calls.

It's done by defining the **any DID/any CID** or **All DIDs** settings in **Connectivity/Numbers** page.

1. Select **All DIDs** item (on top right corner)
2. Leave empty Field **DID Number**
3. Select the application to use : **Voximal Application**
   - You can select an existing application
   - Or create a new one by clicking "Add new **Voximal application**"
4. Click on **[submit]** button.

Add Incoming Route

Add Incoming Route

Description ?:

DID Number ?:

CallerID Number ?:

CID Priority Route ?:

Options

Alert Info ?:

CID name prefix ?:

Signal RINGING ?:

Reject Reverse Charges ?:

Pause Before Answer ?:

Privacy

Privacy Manager ?:   No ▼

Call Recording

Call Recording ?:   Allow ▼

Add Incoming Route
All DIDs (toggle sort)
User DIDs
General DIDs
Unused DIDs

any DID / any CID
12345
test / any CID
Demo
01 / any CID
Echo Test
700 / any CID
Goldorak
0034911413999 / any CID
HelloWorld
8965 / any CID
Tests
00 / any CID
Voximal Demo
33972538733 / any CID
Voximal Test
0033972538823 / any CID

Call Detail Record

CDR Reports

Call Detail Record Search

Order By	Search conditions	Extra options

Call Date ?   From: 01 October ▼ 2016 ▼ 00 : 00 To: 31 October ▼ 2016 ▼ 23 : 59

☑ : CDR search
Report type : ☐ : CSV file
☐ : Call Graph
Result limit : 100

CallerID Number ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

CallerID Name ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Outbound CallerID Number ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

DID ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Destination ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Destination CallerID Name ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Userfield ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Account Code ?   Not: ☐ Begins With: ☐ Contains: ◉ Ends With: ☐ Exactly: ☐

Duration ?   Between: And: Seconds

Disposition ?   All Dispositions ▼ Not: ☐

Newest First ▼   Group By: Day ▼   Search

Call Detail Record - Search Returned 100 Calls

Call Date	Recording	System	CallerID	Outbound CallerID	DID	App	Destination	Disposition	Duration	Userfield	Account
2016-10-18 00:21:13		1476742873.238	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	01:31		
2016-10-18 00:08:26		1476742106.222	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:38		
2016-10-18 00:02:35		1476741755.206	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:46		
2016-10-17 23:56:13		1476741373.190	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:46		
2016-10-17 23:50:50		1476741050.174	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	01:27		

Logs

Settings

The home page after login show you the system status.

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- Summary : Main modules status
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Configuration files

- /etc/voximald.conf (not modify this file)
- /etc/asterisk/voximal.conf (not modify directly this file)