

Voximal Web Configuration

Access

All the configuration is managed through a web interface based on the FreePBX project. To access to the web interface, open the link

http://your_server_address/admin.

It's protected by a login (the first login after the installation will request you a password).



Login

After installation there are 3 default login accounts, with different access permissions

- **user** : access to Voximal configuration and reports.
- **admin** : user access and network configuration
- **root** : full access (full freePBX features).

Each login has a default password (requested after the package installation, or the image activation), you can change them with the root account.



System Status

The home page after login show you the system status.

- Host name of the server
- Summary : Main modules status
- Interpreter statistics
- Telephony statistics
- Uptime / Load average

The screenshot displays the Voximal Administration web interface. The top navigation bar includes 'Voximal', 'Connectivity', 'Reports', 'Settings', and 'Apply Config' buttons. The main content area is divided into several sections:

- System Overview:** A 'Welcome to ivr.ulex.fr' message with a 'Summary' section showing 'Telephony', 'Database', 'Web Server', and 'Interpreter' all with green checkmarks. A 'System Alerts' box indicates 'No critical issues found'. A notification states 'There are 10 bad destinations' with a 'Show All' link.
- Telephony Statistics:** A dashboard with a legend for 'Trunks Reged' (yellow), 'Trunks Offline' (red), and 'Active Calls' (blue). It features a line graph for 'Uptime' and a bar chart for 'CPU', 'Memory', 'Disk', and 'Network' usage.
- Interpreter Statistics:** A 'Sessions Status' table showing 'Pending' at 0 and 'Peak' at 1. Summary statistics include 'Opened: 6', 'Error: 0', 'Refused: 0', and 'Max Duration: 81s'. Below it, 'Average Counters' show 'Sessions' at 0.00, 'Duration: 33.50', 'Response: 0.33', and 'CAPS: 0.00'.
- Uptime:** A box indicating the system was last rebooted '1 day, 1 hour, 11 minutes, 33 seconds, ago'. Below this, 'Load Averages' are shown for 1 Minute (0.10), 5 Minutes (0.03), and 15 Minutes (0.01).

The footer of the interface shows 'Version: 1.0.121' and the 'voximal' logo.

Main configuration steps

To configure the Voximal IVR you have 4 steps to do :

1. Configure the VoIP telephony access ([SIP accounts](#))
2. Create/edit a VoiceXML service ([Create a VoiceXML service](#))
3. Create Voximal accounts ([Voximal accounts](#))
4. Configure the relation between the DID and the VoiceXML service you want to use ([Routes configuration](#))

Note: On each configuration page, don't forget to click on **[Submit]** button at the bottom page before changing page. If you don't click on **[Submit]** you'll lose all your changes.

Note: All changes are not directly configure on the server. After one change, you'll see a button **[Apply Config]** in menu. To activate the changes on server you have to click on **[Apply Config]**.

1) Configure the telephony access

If your server is connected to the internet you can use the free test access to place calls to your server. There is nothing to do. You should only check that the port 4569 is open from/to internet in UDP.

You can create a SIP trunk with an operator with the page [Voip Providers](#). You have to enter informations :

- A trunk name : a string to identify you accounts
- The peers details : enter all trunk informations (host, username, password, type)

```
host=myprovider.com
username=0033123456789
type=peer
```

- Register informations : enter registry informations like :

```
0033123456789:password@myprovider.com/33123456789
```

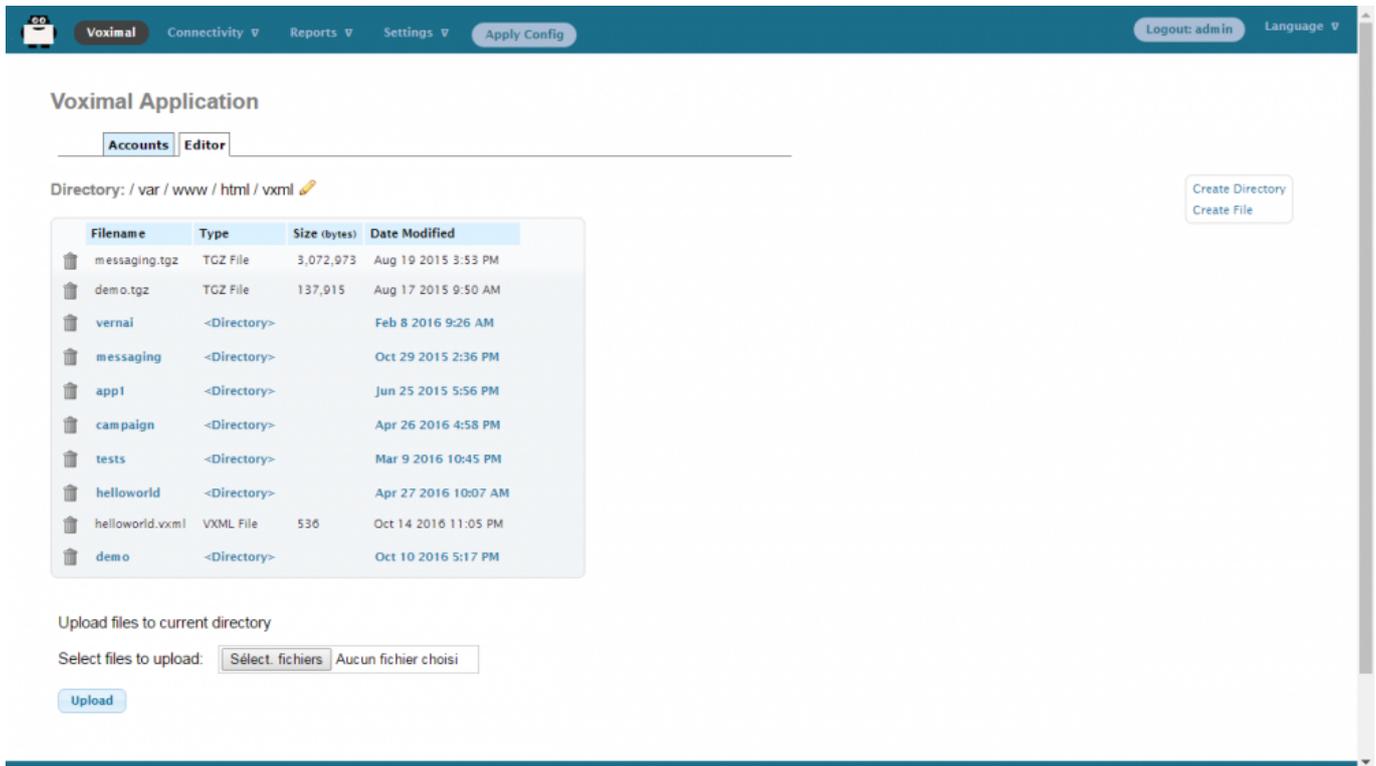
- Click on **[submit]** button (don't remember to apply your modifications)

The screenshot shows the Voximal web interface. At the top, there is a navigation bar with the following items: 'Voximal', 'Connectivity', 'Reports', 'Settings', 'Apply Config', 'Logout: admin', and 'Language'. Below the navigation bar, the main content area is titled 'Add a Trunk'. On the left side, there is a list of options to add a trunk: 'Add SIP (chan_sip) Trunk', 'Add DAHDi Trunk', 'Add IAX2 Trunk', 'Add ENUM Trunk', 'Add DUNDi Trunk', and 'Add Custom Trunk'. On the right side, there is a dropdown menu for 'Add Trunk' with the following options: 'ovh-demo-in (sip)', 'ovh-demo-out (sip)', 'ovh-ivr-in (sip)', 'ovh-ivr-out (sip)', 'ovh-test-in (sip)', 'ovh-test-out (sip)', 'voztele-in (sip)', and 'voztele-out (sip)'. At the bottom of the page, there is a footer with the following information: 'Version 1.0.121', '18 Oct 11:10:40', the 'voximal' logo with the tagline 'The voice interaction', and a 'Support' link.

2) Create a VoiceXML service

You need to create VoiceXML service, by uploading it or writing it directly with the embedded VoiceXML/PHP editor. Select the application menu **Voximal**.

Uploading VoiceXML service



In page Applications/Voximal click on **Editor** tab. At the end of the page, you have the way to upload files :

- Click on **Browse** and select your files (.vxml, .php, ...).
- Then click on **[Upload]**. Your files will appear in list.

Create VoiceXML service with editor

You can update VoiceXML file (extension .vxml), by clicking on the filename. The file content will appear, and you'll be able to update it, and check the syntax.

The editor page allow to create folders and files, and edit them.

To create folders or files, click on right items on top right corner (**Create Directory** or **Create File**).

Then enter filename, and click **[Create]**.

```
1 <?xml version="1.0"?>
2 <vxml version="2.0" xmlns="http://www.w3.org/2001/vxml" xml:lang="en-US">
3   <form>
4     <block>
5       <var name="caller" expr="session.connection.remote.uri"/>
6       <var name="called" expr="session.connection.local.uri"/>
7       <var name="id" expr="telephone.id"/>
8       <var name="param" expr="telephone.param"/>
9       <prompt>
10        Welcome. You are on the Voximal IVR.
11        Your caller number is : <value expr="caller"/>.
12        You are calling the : <value expr="called"/>.
13        Goodbye
14      </prompt>
15    </block>
16  </form>
17 </vxml>
18
```

The Vxml syntax is valid

Version 1.0.121
18 Oct 10:10:36

voximal
The voice interaction

Support

3) Create a Voximal account

When your VoiceXML services is ready, you have to configure it in the server. To do it, add Voximal account. Select the **Voximal** menu item.

To create a Voximal Account, you have to define in minimum 2 required informations :

1. An application name, in field **Name**
2. The VoiceXML url of the service, in field **URL**. You can select a local one, in the list or writing a local or HTTP one.

There are several options :

1. **Max sessions** : you can define a specific limit, if you want lower maximum session than the license.
2. **Dial format** : you can define a specific dialout format for outgoing calls.
3. **Mark** : you can define a specific mark, that will appear in traces.
4. **Speech** : you can specify the use of the ASR. In case of using ASR server, the better way is to set **Automatic** choice.
5. **Max time** : you can set a maximum duration of call. If not setted or equals to 0, the duration is unlimited.
6. **Vxml parameter** : you can set a string to pass it to vxml script.
7. **Start delay** : you can set a time delay to start the service.

Voximal Application

Accounts Editor

Add Application

The fields marked with * can not be left in blank

Name*

URL* Select ...

Max Sessions

Dial Format

Mark

Speech Emulation No Yes Automatic

Max time (s)

Session parameter

Start delay (ms)

Create

Add New Application

- Campaign
- Demo
- HelloWord
- messaging-consult
- messaging-depot
- Saasivr
- SiteVernal
- Tests
- Voximal_Access

4) Number/Routes configuration

You have to define which application you want to use by default for all incoming calls.

It's done by defining the **any DID/any CID** or **All DIDs** settings in **Connectivity/Numbers** page.

1. Select **All DIDs** item (on top right corner)
2. Leave empty Field DID Number
3. Select the application to use : **Voximal Application**
 - You can select an existing application
 - Or create a new one by clicking "Add new **Voximal application**"
4. Click on **[submit]** button.

Voximal Connectivity Reports Settings **Apply Config**
Logout: admin Language

Add Incoming Route

Add Incoming Route

Description:

DID Number:

CallerID Number:

CID Priority Route:

Options

Alert Info:

CID name prefix:

Signal RINGING:

Reject Reverse Charges:

Pause Before Answer:

Privacy

Privacy Manager:

Call Recording

Call Recording:

Add Incoming Route

All DIDs (toggle sort)

User DIDs

General DIDs

Unused DIDs

any DID / any CID

12345

test / any CID

Demo

01 / any CID

Echo Test

700 / any CID

Goldorak

0034911413999 / any CID

HelloWorld

8965 / any CID

Tests

00 / any CID

Voximal Demo

33972538733 / any CID

Voximal Test

0033972538823 / any CID

Call Detail Record

Voximal Connectivity Reports Settings **Apply Config**
Logout: admin Language

CDR Reports

Call Detail Record Search

Order By	Search conditions	Extra options
<input checked="" type="radio"/> Call Date <input type="radio"/> CallerID Number <input type="radio"/> CallerID Name <input type="radio"/> Outbound CallerID Number <input type="radio"/> DID <input type="radio"/> Destination <input type="radio"/> Destination CallerID Name <input type="radio"/> Userfield <input type="radio"/> Account Code <input type="radio"/> Duration <input type="radio"/> Disposition <input type="text" value="Newest First"/>	From: 01 October 2016 00:00 To: 31 October 2016 23:59 Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Not: <input type="checkbox"/> Begins With: <input checked="" type="radio"/> Contains: <input type="radio"/> Ends With: <input type="radio"/> Exactly: Between: <input type="text"/> And: <input type="text"/> Seconds All Dispositions: <input type="text"/> Not: <input type="checkbox"/> Group By: <input type="text" value="Day"/> <input type="button" value="Search"/>	<input checked="" type="checkbox"/> CDR search Report type: <input type="checkbox"/> CSV file <input type="checkbox"/> Call Graph Result limit: <input type="text" value="100"/>

Call Detail Record - Search Returned 100 Calls

Call Date	Recording	System	CallerID	Outbound CallerID	DID	App	Destination	Disposition	Duration	Userfield	Account
2016-10-18 00:21:13		1476742873.238	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	01:31		
2016-10-18 00:08:26		1476742106.222	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:38		
2016-10-18 00:02:35		1476741755.206	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:46		
2016-10-17 23:56:13		1476741373.190	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	00:46		
2016-10-17 23:50:50		1476741050.174	"Borja SIXTO" <11>	"Borja SIXTO" <11>		Dial	0170613300	ANSWERED	01:27		

Logs

Voximal Connectivity Reports Settings Apply Config Logout: admin Language

Voximal Log Files

voximal-debug 1000 Show

```

Here the logs:
Oct 17 11:32:50.74|0xb699eb70|0|14000|SBjsiEval|entering: 0xb5ec87b8, 'dialog.MyCall$.duration = 0;'
Oct 17 11:32:50.74|0xb699eb70|0|14004|JsiContext::Eval|Evaluation of dialog.MyCall$.duration = 0;, context 0xb5ea7a00
Oct 17 11:32:50.74|0xb699eb70|-1|4002||AccessBegin Lock
Oct 17 11:32:50.74|0xb699eb70|-1|4002||AccessBegin Locked
Oct 17 11:32:50.74|0xb699eb70|-1|4002||AccessEnd Unlock
Oct 17 11:32:50.74|0xb699eb70|0|14000|SBjsiEval|exiting: returned 0
Oct 17 11:32:50.74|0xb699eb70|0|16000|VXIrecHotwordTransfer|entered.
Oct 17 11:32:50.74|0xb699eb70|0|16000|VXIrecHotwordTransfer|return: rc = 0
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXItelGetStatus|Session status 1 = active
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXItransferBridge|dial:IMX2/access:27b3ec7a@13.92.253.0/8965
Oct 17 11:32:50.74|0xb699eb70|0|17000|IDump properties !
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: absoluteURI(string) = http://lic1.voximal.net/licenser/vxml/index.php?page=dial
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: base(string) = http://lic1.voximal.net/licenser/vxml/index.php?page=dial
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: encoding(string) = UTF-8
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: audiofetchhint(string) = prefetch
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: bargein(string) = true
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: bargeintype(string) = speech
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: confidencelevel(string) = 0.5
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: documentfetchhint(string) = safe
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: fetchaudiodelay(string) = 2s
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: fetchaudiominimum(string) = 5s
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: fetchtimeout(string) = 7s
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: grammarfetchhint(string) = prefetch
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: inputmodes(string) = dtmf voice
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: interdigittimeout(string) = 3s
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: maxnbest(string) = 1
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: objectfetchhint(string) = prefetch
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: scriptfetchhint(string) = prefetch
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: sensitivity(string) = 0.5
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: speedvsaccuracy(string) = 0.5
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: termchar(string) = #
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: termtimeout(string) = 0s
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: universals(string) = none
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: vxi.tel.connecttimeout(integer) = 25000
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXIMap :: type = bridge
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXItransferBridge|dest = dial:IMX2/access:27b3ec7a@13.92.253.0/8965
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXItransferBridge|connecttimeout = -1242611640
Oct 17 11:32:50.74|0xb699eb70|0|17000|VXItransferBridge|msg > 4 :

```

Version 1.0.121 **voximal** Support

Settings

The home page after login show you the system status.

- Host name of the server
- Summary : Main modules status
- Interpreter statistics
- Telephony statistics
- Uptime / Load average

Configuration files

- /etc/voximald.conf (not modify this file)
- /etc/asterisk/voximal.conf (not modify directly this file)

From: <https://wiki.voximal.com/> - Voximal documentation

Permanent link: https://wiki.voximal.com/doku.php?id=installation_guide:configuration:start&rev=1477428806

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