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Configuration of Voximal

All the configuration is managed throw a web interface based on the FreePBX project. To access to the web interface, open the link http://your_server_address.

It's protected by a login.

Login

After installation there are 3 default login, with differents access permissions

- user: access to Voximal configuration and reports.
- admin : user access and network configuration
- root : all access.

Each login has a default login, that can be updated with the root account.

- add screenshot -

Configuration steps

To configure the Voximal IVR you have 3 steps to do:

- 1. Configure the operator access (SIP accounts)
- Configure the relation between the DID and the VoiceXML service you want to use (Number configuration)
- Create VoiceXML service (Voximal accounts)

SIP accounts

You can create a SIP trunk with an operator with the page Connectivity/SIP Accounts. You have to enter informations :

- A trunk name : a string to identify you accounts
- The peers details : enter all trunk informations (host, username, password, type)

host=myprovider.com username=0033123456789 type=peer

• Register informations : enter registry informations like :

0033123456789:password@myprovider.com/33123456789

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Number configuration

Firstly, you have to define wich application you want to use by default for all incoming calls. It's done by defining the **any DID/any CID** or **All DIDs** settings in **Connectivity/Routes** page.

- 1. Select **All DIDs** item (on top right corner)
- 2. Leave empty Field **DID Number**
- 3. Select the application to use: Voximal Application
 - You can select an existing application
 - Or create a new one by clicking Add new Voximal application

Voximal accounts

Configuration files

- /etc/voximald.conf
- /etc/asterisk/voximal.conf

From:

https://wiki.voximal.com/ - Voximal documentation

Permanent link:

https://wiki.voximal.com/doku.php?id=installation_guide:configuration:start&rev=1449503123

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